

## **Notice of Nondiscrimination Practices**

Willow Pathways Therapeutic Services strives to cultivate a culturally safe environment and provide equitable care for all people. Please let your provider know if you need accommodations or language assistance services to participate in services. We offer appropriate accommodations for people with disabilities and language assistance services for people with limited English proficiency (LEP) in a timely manner and free of charge when needed to perform services.

**Appropriate accommodations** include such as assistive devices and services, interpreters, and information in alternate formats.

**Language Assistance Services** include translated documents and oral language interpretation.

### **Civil Rights Notice:**

**Discrimination is against the law.** Willow Pathways Therapeutic Services does not discriminate based on race, color, national origin, creed, religion, sexual orientation, public assistance status, age, disability (including physical or mental impairment), sex, gender identity (including gender stereotypes), marital status, political beliefs, medical condition, health status, receipt of health care services, claims experience, medical history, genetic information.

Please contact Rebecca McCabe or Jane Ek if you believe your provider has failed to provide accommodations, language assistance services, or you have been discriminated against in another way.

- by email: [info@willowpathways.com](mailto:info@willowpathways.com)
- by mail: 881 Madison Avenue, Mankato MN, 56001
- or by phone: 507-225-0450

You have the right to file a complaint with the U.S. Department of Health and Human Services' Office for Civil Rights (OCR), a federal agency, if you believe you have been discriminated against because of any of the following: race, color, national origin, age, disability, sex, or gender identity.

Contact the OCR directly to file a complaint:

U.S. Department of Health and Human Services' Office for Civil Rights  
200 Independence Avenue SW, Room 515F  
HHH Building  
Washington, DC 20201

Customer Response Center:

- Toll-free: 800-368-1019
- TDD: 800-537-7697
- Email: [ocrmail@hhs.gov](mailto:ocrmail@hhs.gov)